

Services for older people

Useful telephone numbers

www.southwark.gov.uk

Social Care

Southwark Information, Advice and Access Service

Providing an advice service for older people (and vulnerable adults), signposting to social care services. Open 8am to 8 pm, 7 days a week

0345 155 9033/0845 155 9033

iaa@riverside.org.uk

Older People Services – Access and Information Team

020 7525 3324

ops@southwark.gov.uk

Travel

Blue Badge, Freedom Pass and Taxi Card

020 7525 2306

disabledtravel@southwark.gov.uk

Capital Call

Extra help for Taxi Card holders

020 7275 2445

60+ Oyster

Travel free on bus, Tube, tram, DLR, London Overground and most National Rail services in London for over 60's.

0343 222 1234

Adaptations and repairs

Handypersons

Carrying out small jobs for older people and those with a disability.

020 7525 1863

Home Improvement Agency

Offers a service to elderly and disabled homeowners and private tenants who want to repair or adapt their homes

020 7525 1873

home.ImprovementAgency@southwark.gov.uk

Occupational Therapy (Housing Adaptations Scheme)

Does major and minor adaptations for council tenants and some minor adaptations for private sector occupiers.

0845 600 1287

Housing

Creation Trust - Aylesbury

Working with residents to provide assistance with the regeneration programme.

020 77038923

<http://www.creationtrust.org/resident-support-work>

Seaside and Country Homes

For current Council and Housing Association Tenants, where at least one member of the household is aged 60 or above, who want to move out of London.
www.seaside.housingmoves.org
08450 21 20 20
housingmobility@london.gov.uk

Sheltered Housing

Purpose built or specially adapted housing designed for older people, which allows them to live independently with support when needed.
020 7525 4231/4180
Hsg.has@southwark.gov.uk

SMART

Southwark Monitoring, Alarm Response and Telecare Team
020 7525 2999

Smart Move

For council and housing association tenants under-occupying their property by at least one bedroom, who want to move.
020 7525 5950
Housing.options@southwark.gov.uk

Sustain

Help social housing tenants to sustain their tenancy when at risk of losing their home due to rent arrears, breach of a court order/tenancy clauses or needs support to manage day to day tenancy issues
020 7525 4126
sustain@southwark.gov.uk

Tell us once

To register a death.
020 7525 7651

Southwark Joint Team

Southwark Council and The Pension Service work together to provide easy access to all benefits and services for people living in Southwark aged 60 or over
020 7525 7434
joint.team@southwark.gov.uk

Other